



## Protect Your Vacation with Guest Protect

### Before you Go

Unable to travel due to a cold? Kids making up their snow days on the first day of family vacation? No problem! Trip Cancellation coverage keeps you from losing your vacation savings if you need to cancel for a covered reason. Don't need to cancel? Included Concierge Services make you feel like royalty as CSA's designated provider agents make restaurant reservations, order flowers, arrange tee times and more at your request.

### During your Vacation

Even when everything goes right, vacations can be a stressful time: making flights, renting cars, traveling with young children, finding activities ... the last thing you need is something to go wrong. But if it does, CSA Vacation Rental Insurance can help you keep your cool. With coverage for Baggage Delay, Emergency Assistance, Trip Interruption and more, you can focus on the more important things. Our designated assistance provider can help with the smaller issues that can plague travelers, such as medical referral and replacement of medication or eyeglasses.

### After you're Home

At CSA we strive to keep our claims process as pain-free as possible. One claims representative will work with you from start to finish, making sure you receive the responsive, friendly service you need. Included Identity Theft Resolution Services offer you six months of coverage after your scheduled departure date.

### What could happen?

Consider these real-life scenarios:

It's the week of your trip and the news shows that the storm of the century is causing evacuations at your destination. What about the unused travel arrangements you've already paid for?

You're walking up a flight of stairs at your rental and lose your footing, breaking your leg. Where is the nearest hospital? How will you pay for the medical care you need or emergency medical transportation?

Your luggage with your sports equipment never showed up at baggage claim and you may not get it for another 24-48 hours. Now you must buy necessary personal items and clothing, as well as rental equipment for your sports-related activities. Can you get reimbursed for this?

### On Demand Medical Care

Getting sick on vacation is never fun, but it doesn't have to be difficult to find what you need. With just one call, we can provide you with immediate access to on call physicians, medical advice, even referral to a physician near you using CSA's designated provider network of 30,000 physicians and 850,000 service providers worldwide. It's like taking a doctor with you on vacation.

### Consult A Doctor™

Connect instantly with a network of physicians for information, advice, and treatment, including prescription medication, when appropriate. Save time and money and get back to enjoying your vacation.

### No Out Of Pocket Medical

No claims to file! If you get sick or injured while traveling, we can get you to a trusted provider and even handle the payment for acute treatments up to \$1,000.



## Guest Protect Plan

Underwritten by Stonebridge Casualty Insurance Company

Coverage	Overview
<b>Trip Cancellation</b> Up to <b>100%</b> of Reservation Cost	Provides reimbursement for unused, nonrefundable payments if your trip must be canceled or interrupted. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death; extension of school year; armed service leave revocation; involuntary termination of employment or other specific reasons listed in the Policy/Certificate of Insurance.
<b>Trip Interruption</b> Up to <b>150%</b> of Reservation Cost	Provides reimbursement for unused, nonrefundable payments as well as subsequent arrangements and additional transportation costs. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death; or other specific reasons listed in the Policy/Certificate of Insurance.
<b>Travel Delay</b> <b>\$600</b> <i>\$200 Per Person                      Daily Limit Applies</i>	Provides reimbursement for reasonable expenses incurred such as accommodations, meals and local transportation, even additional kenneling fees if you are delayed 12 hours or more during your trip due to a covered reason.
<b>Baggage and Personal Effects</b> <b>\$1,000</b>	Provides coverage for loss, theft or damage to your baggage and personal effects including sports equipment, during your covered trip.
<b>Baggage Delay</b> <b>\$1,000</b>	Provides reimbursement for the emergency purchase of necessary items including sports equipment, if baggage is delayed for more than 24 hours during your covered trip.
<b>Medical or Dental Expense</b> <b>\$25,000</b>	Provides coverage for necessary medical, surgical and emergency dental care costs in excess of your standard coverage if you become sick or accidentally injured while on your covered trip.
<b>Emergency Assistance</b> <i>Emergency Medical                      Transportation</i> <b>\$1,000,000 Per Policy</b>	If you become sick or injured on a trip, benefits are provided such as: arrange transportation to the nearest suitable medical facility; help you return home, if medically necessary; provide round-trip economy air fare for a companion to visit you if you are traveling alone and are hospitalized for more than 7 days.
<b>Travel Accident</b> <b>\$100,000 Per Policy</b>	Provides coverage for loss of limb or life in the event of an accident while traveling, or within 180 days of that event.
<b>Rental Car Damage</b> <b>\$25,000 Per Policy</b>	Provides primary coverage if your rental car is damaged due to collision, fire, flood, theft, vandalism, wind storm or hail.

The maximum Reservation Cost this plan covers is \$50,000. Limits above are per person unless otherwise noted.



## Additional Services

Provided Through CSA's Designated Providers

### 24-Hour Emergency Assistance Services

- Consult a Doctor™ Services
- Medical and Legal Referral
- Traveling Companion Assistance
- Locating Lost or Stolen Items
- Replacement of Medication and Eyeglasses
- Emergency Message Relay
- Pet Return

### Concierge Services

Provides assistance with arranging golf tee times, locating pet services, the purchase of sporting, amusement park or entertainment ticketing, even securing fine dining reservations.

### Identity Theft Resolution Services

Included for six months starting on the scheduled departure date.

### Roadside Assistance

- Towing Service
- Battery Jump
- Locksmith Services
- Fuel Delivery
- Vehicle Return
- Flat-tire Change

## 10-Day Free Look

We stand behind our products and services. That's why we offer a 10-day Free Look from the date of purchase. You'll have the ability to cancel your coverage and receive a full refund if you aren't completely satisfied – as long as you haven't left for your trip or filed a claim.

## About CSA Travel Protection®

CSA Travel Protection is dedicated to providing value-driven travel insurance and emergency assistance services to protect your investments and provide the peace of mind you deserve while traveling. Since its inception in 1991, CSA has solidified its reputation for standing behind its customers and evolving products and services to meet your needs.

Insurance benefits and services are described on a general basis. For more information on policy benefits, limits and exclusions, please contact CSA or visit [www.vacationrentalinsurance.com/doc](http://www.vacationrentalinsurance.com/doc). Insurance coverage provided to all persons occupying the property listed on the reservation confirmation, who must be residents of the United States or non-residents traveling to the United States. These plans are administered by CSA Travel Protection and Insurance Services. Product contains insurance benefits by Stonebridge Casualty Insurance Company and non-insurance services are provided by CSA's designated provider. Travel Insurance is underwritten by Stonebridge Casualty Insurance Company an AEGON company, Columbus, Ohio; NAIC # 10952 (all states except as otherwise noted) under policy/certificate Form series TAH5000. In CA, CT, HI, NE, NH, PA, TN and TX policy/certificate Form series TAH5100 and TAH5200. In IL, IN, KS, LA, OR, OH, VT, WA and WY Policy Form #'s TAH5100IPS and TAH5200IPS. Certain coverages are under series TAH6000 and TAH7000.  
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